

EUROSTONE QUARTZ

# **FREQUENTLY ASKED QUESTIONS**

Common Questions About EuroStone Quartz

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Premium Surfaces

## **EUROSTONE QUARTZ**

### **What is EuroStone Quartz?**

- EuroStone Quartz is a premium engineered surface composed of 93% natural quartz crystals and 7% polyester resin with color-fast pigments
- Manufactured in Italy using advanced Bretonstone Technology
- Harder and more durable than natural stone
- Non-porous surface resists stains, bacteria, and moisture

### **How does EuroStone compare to granite or marble?**

- Significantly harder and more flexible than granite
- Does not contain micro-pores that trap stains like marble
- Highly resistant to scratches, cracks, and food stains
- Inhibits bacterial and mold growth naturally

### **What finishes are available?**

- Polished (Gloss): High-shine, non-porous surface requiring no sealing
- Grain (Honed): Smooth matte finish with subtle sheen
- Rocplan (Leathered): Textured surface with subtle waves
- Textured finishes may require periodic sealing for easier maintenance

### **How do I care for my EuroStone countertops?**

- Polished surfaces: Clean with damp cloth and mild detergent
- Stubborn spills: Use non-abrasive household cleaners
- Avoid chemicals with pH below 5 or above 8
- Always use cutting boards to prevent scratches
- Use trivets for hot cookware to avoid thermal shock

### **Is EuroStone heat resistant?**

- Heat-resistant similar to other stones
- Extreme or prolonged heat can cause thermal shock
- Always use trivets or hot pads
- Never place hot cookware directly from oven onto surface

### **What warranty does EuroStone provide?**

- 10-year residential warranty for slabs

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- 1-year commercial warranty
- No warranty for outdoor use (though some customers use it outdoors)
- Lighter colors in honed/textured finishes perform better outdoors

### **Can EuroStone be used outdoors?**

- No warranty for outdoor applications
- Some customers use for BBQ areas and outdoor kitchens
- Darker colors may experience slight discoloration
- Light colors in honed finishes tend to perform better

### **Is EuroStone eco-friendly?**

- NSF/ANSI 51 certified for food contact
- GREENGUARD GOLD certified for indoor air quality
- Cosmolite collection features ultra-low quartz formulations (0-25%)
- Available in matching tiles for sustainable design continuity

### **How many designs are available?**

- 70+ designs across Classic Series, Eco-Stone, Porcelain, and Cosmolite collections
- Timeless whites and veined marbles
- Contemporary grays and bold statement colors
- Multiple finishes available for most colors

### **Does EuroStone scratch or stain?**

- Highly scratch-resistant (but not scratch-proof)
- Non-porous surface prevents stains from wine, coffee, oils
- Always use cutting boards for food preparation
- Clean spills promptly to maintain appearance